

Order (CO Number): LB_____
Order Date:

# Love, Bonito

RETURNS FORM

Item Name/ SKU	QTY	Return Code/s	Return Codes: Reason for Return
			1. Late arrival of parcel
			2. Looks different from website - style
			3. Looks different from website - colour
			4. Ordered more than one size
			5. Poor quality - material is too thin
			6. Poor quality - material is too thick
			7. Poor quality - material is scratchy
			8. Poor quality - unsatisfactory workmanship
			9. Doesn't fit - I'm usually in between sizes
			10. Doesn't fit - took my usual size but too long
			11. Doesn't fit - took my usual size but too short
			12. Doesn't fit - took my usual size but too tight
			13. Doesn't fit - took my usual size but too loose
			14. Doesn't fit - not suitable for my body type

Need to return something?

We accept returns for regular priced items in their original condition and their tags intact! \*Excludes: Orders made with promotional codes (unless otherwise stated), sale items, intimates, swimwear, and accessories i.e. jewellery and bags.

Here's how it works:

1. List the item/s you would like to return and select the accompanying return code/s.
2. Enclose this form in your return parcel and mail it to us at:  
 Love, Bonito  
 #03-00, 21 Tai Seng Drive  
 Singapore 535223
3. It is important to choose a traceable mode of postage as we can only process the parcels that reach us. Please hold on to your postage tracking slip until you receive confirmation that your return has been processed.
4. For Singapore or Malaysia orders, you can also choose to drop off your return at one of our retail stores. Our full list of stores can be found here: <https://www.lovebonito.com/stores>.
5. Once your return has been processed, store credits with a three-month validity will be issued to your Love, Bonito account.

For more information about our returns policy, visit <https://www.lovebonito.com/returns>.

*Postage costs of returned parcels are not covered by Love, Bonito. Returns are via mailing or store drop-off only. Return parcels should reach us within 10 business days from delivery date for local orders and 20 business days for international orders. An email update will be sent within 14 business days upon receipt of your return parcel to our HQ. We reserve the right to reject any unsuitable returns.*