

RETURNS FORM

Love, Bonito

| |
|---------------|
| Order Number: |
| Order Date: |

| Item Name | Qty | Return Code/s | Return Codes: Reason for Return |
|-----------------------------|-----|---------------|--|
| | | | 1. Late arrival of parcel |
| | | | 2. Looks different from website - style |
| | | | 3. Looks different from website - colour |
| | | | 4. Ordered more than one size |
| | | | 5. Poor quality |
| | | | 6. Doesn't fit - too large |
| | | | 7. Doesn't fit - too small |
| | | | 8. Doesn't fit - overall cutting |
| | | | 9. Doesn't suit me - colour |
| | | | 10. Doesn't suit me - style |
| Additional comments: | | | |

Need to return something? We accept returns for items* that are unworn, unwashed, unaltered, and with its tags intact.

**Excludes: orders made with promotional codes, sales items, intimates, swimwear, accessories, and bags.*

Kindly refer to the following steps to start a return request:

1. Next to the products listed above, select the reason code/s against your return. You can select more than one reason code for each item.
2. Please enclose this form in your return parcel and mail it to the following address:

Love, Bonito
21 Tai Seng Drive
#03-00
Singapore 535223
3. Remember to retain a proof of postage until you receive confirmation that your return has been processed. It is very important to choose a trackable mode of postage as we are unable to process returns for lost parcels.
4. Return parcels are to reach us within 10 business days from dispatch date for local orders, or 20 business days for international orders.
5. Store credit will be issued to your Love, Bonito account once your return has been processed. You may then use it to place a new order if a replacement size, colour, or alternative item/s* is required.

For more information about our returns policy, visit www.lovebonito.com/terms.

You are responsible for postage costs of returned items. Kindly note that all return parcels are dealt via mailing only. We reserve the right to reject the return and any requests for store credit. An email update will be sent within 14 business days upon receipt of your return parcel.